Lead in Drinking Water

Lawrenceville Community Meeting
January 28, 2020
Service line has joint ownership, both PWSA and the customer;
Each side of the service line can be different materials, typically lead, galvanized iron, copper or PEX (plastic);
LEAD SERVICE LINE REPLACEMENTS

• Started in 2016;
• Initial program just replaced the public side;
• Post-construction sampling indicated temporary lead increase since the private side lead pipes remained;
• State law changed in late 2017 to allow PWSA to also replace the private side;
• Starting in 2018, PWSA has been doing full service line replacements where homeowners give permission.
PWSA POLICY

• If PWSA replaces the public side of a service line, we will offer to replace the private side at no cost (prevent partial replacements);
• Homeowner needs to sign agreement allowing work to proceed – if you are in an area scheduled for replacement you will receive an agreement package from PWSA;
• Homeowner responsible for any restoration or work to allow interior access to service line.
PRIVATE PROPERTY RESTORATION POLICY

- Contractors incentivized to use least disruptive methods;
- Homeowner or their rep must be present during replacement;
- PWSA will backfill, but not restore;
- Stairs, retaining walls, decorative landscaping could be disrupted;
- Owners can opt out of replacement due to potential disruption;
- Over 98% of replacements are using less disruptive trenchless methods
LOWER LAWRENCEVILLE

• Shaded areas are part of the 2019 LSLR Program neighborhood replacement;
• Non-shaded areas within the boundary will be a future water main replacement;
• Work will start around mid-February 2020.
• Shaded areas are part of the 2019 LSLR Program neighborhood replacement;
• Non-shaded areas within the boundary will be a future water main replacement;
• Work will start around mid-April 2020.
CUSTOMER COMMUNICATIONS

• 45-day notice letter: Property access agreement, must be **signed** by owner and **returned** to PWSA to start process!
• Robocalls;
• Door hangers;
• In-person coordination appointment;
• Lead Help Desk.
LEAD FINANCIAL ASSISTANCE PROGRAMS

• PWSA customers at or below 300% federal poverty level eligible for CEP;
• Dollar Energy Fund serves as mandatory third-party administrator;
• Contractors will replace private and public lead lines.

For information, please call 866-762-2348
Or visit www.dollarenergy.org
• Customer-Request Water Testing;
• Coupons for discount water filters;
• Informational videos on PWSA Website lead.pgh2o.com;
• Service Line Map where you can look up your address:
LEAD HELP DESK INFORMATION

PWSA Lead Help Desk
LeadHelp@pgh2o.com
T 412.255.8987

Penn Liberty Plaza 1
1200 Penn Avenue
Pittsburgh, PA 15222