



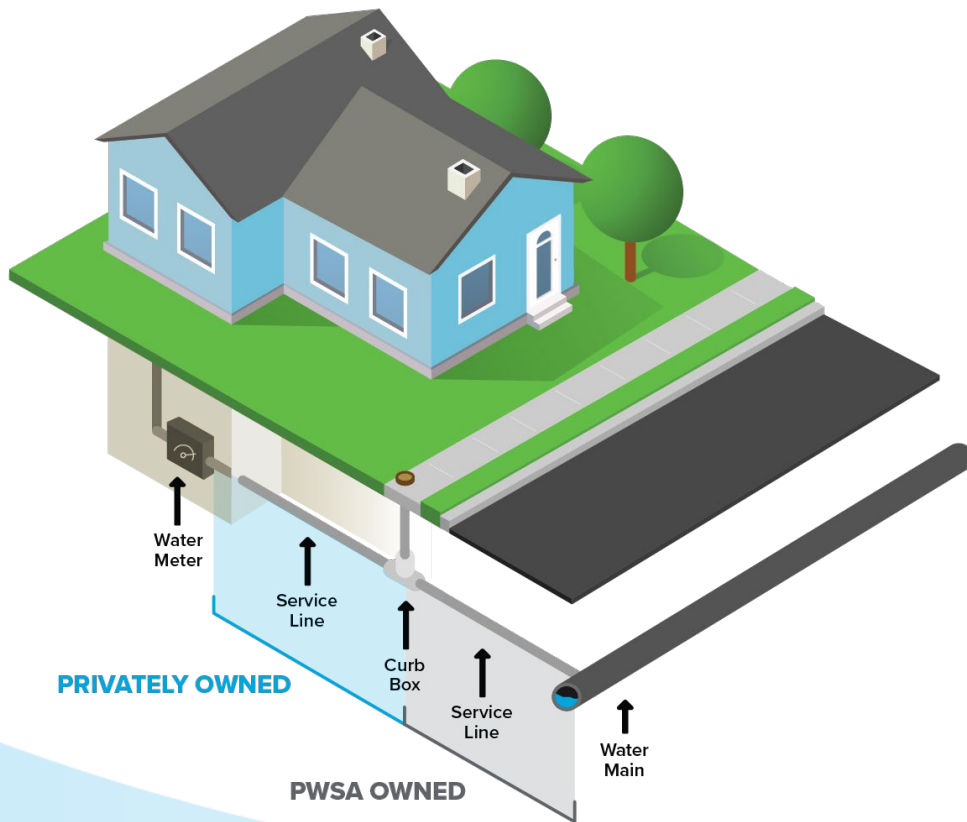
COMMUNITY LEAD RESPONSE

Lead in Drinking Water

Lawrenceville Community Meeting

January 28, 2020

WATER SYSTEM SCHEMATIC



- > Service line has joint ownership, both PWSA and the customer;
- > Each side of the service line can be different materials, typically lead, galvanized iron, copper or PEX (plastic);

LEAD SERVICE LINE REPLACEMENTS

- Started in 2016;
- Initial program just replaced the public side;
- Post-construction sampling indicated temporary lead increase since the private side lead pipes remained;
- State law changed in late 2017 to allow PWSA to also replace the private side;
- Starting in 2018, PWSA has been doing full service line replacements where homeowners give permission.

PWSA POLICY

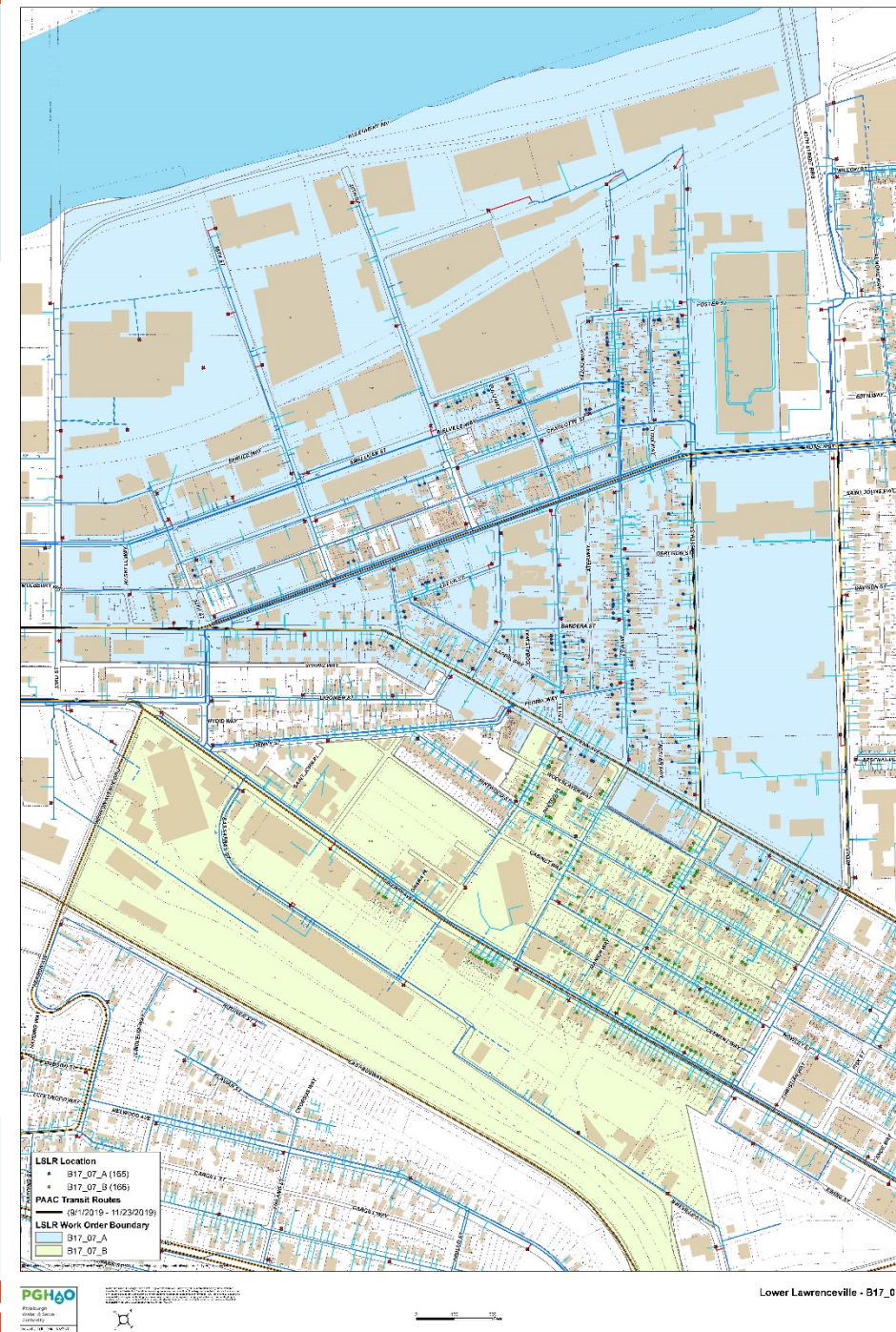
- If PWSA replaces the public side of a service line, we will offer to replace the private side at no cost (prevent partial replacements);
- Homeowner needs to sign agreement allowing work to proceed – if you are in an area scheduled for replacement you will receive an agreement package from PWSA;
- Homeowner responsible for any restoration or work to allow interior access to service line.

PRIVATE PROPERTY RESTORATION POLICY

- Contractors incentivized to use least disruptive methods;
- Homeowner or their rep must be present during replacement;
- PWSA will backfill, but not restore;
- Stairs, retaining walls, decorative landscaping could be disrupted;
- Owners can opt out of replacement due to potential disruption;
- Over 98% of replacements are using less disruptive trenchless methods

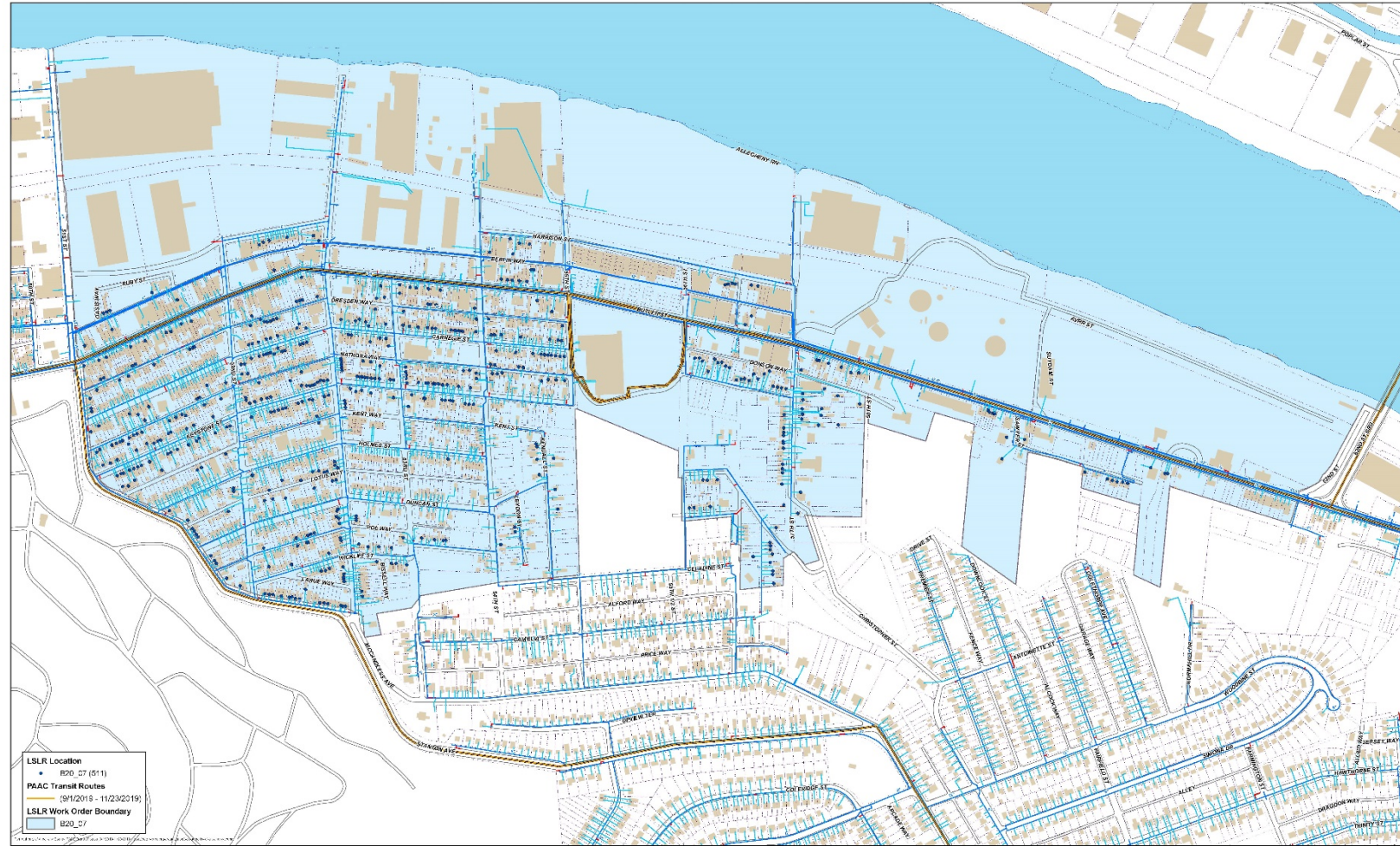
LOWER LAWRENCEVILLE

- Shaded areas are part of the 2019 LSLR Program neighborhood replacement;
- Non-shaded areas within the boundary will be a future water main replacement;
- Work will start around mid-February 2020.



UPPER LAWRENCEVILLE

- Shaded areas are part of the 2019 LSLR Program neighborhood replacement;
- Non-shaded areas within the boundary will be a future water main replacement;
- Work will start around mid-April 2020.



Upper Lawrenceville - B20_07

CUSTOMER COMMUNICATIONS

- 45-day notice letter: Property access agreement, must be **signed** by owner and **returned** to PWSA to start process!
- Robocalls;
- Door hangers;
- In-person coordination appointment;
- Lead Help Desk.

LEAD FINANCIAL ASSISTANCE PROGRAMS

- PWSA customers at or below 300% federal poverty level eligible for CEP;
- Dollar Energy Fund serves as mandatory third-party administrator;
- Contractors will replace private and public lead lines.

For information, please call 866-762-2348

Or visit www.dollarenergy.org



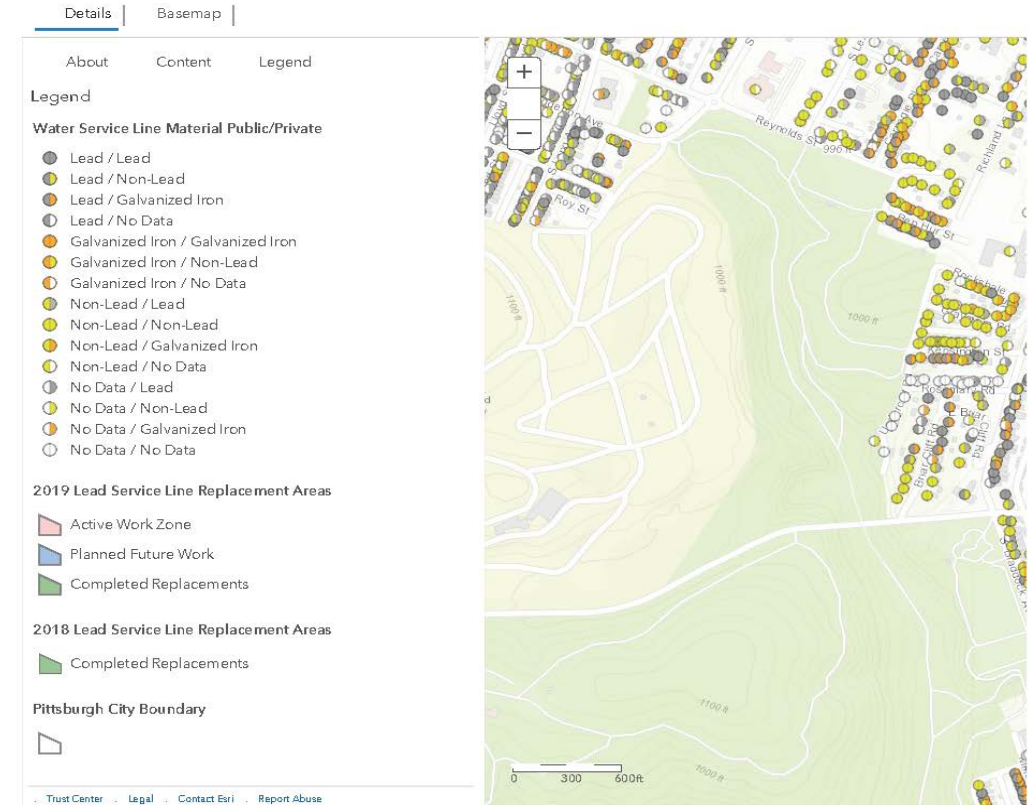
OTHER RESOURCES

- Customer-Request Water Testing;
- Coupons for discount water filters;
- Informational videos on PWSA Website lead.pgh2o.com;
- Service Line Map where you can look up your address:

9/25/2019

ArcGIS - PWSA Lead Service Line Map

ArcGIS ▾ PWSA Lead Service Line Map



LEAD HELP DESK INFORMATION



Pittsburgh
Water & Sewer
Authority

PWSA Lead Help Desk

LeadHelp@pgh2o.com

T 412.255.8987

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Pittsburgh, PA 15222



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