



Pittsburgh
Water & Sewer
Authority

Lead Service Line Replacement Program

Lawrenceville 9th Ward Block Watch Meeting

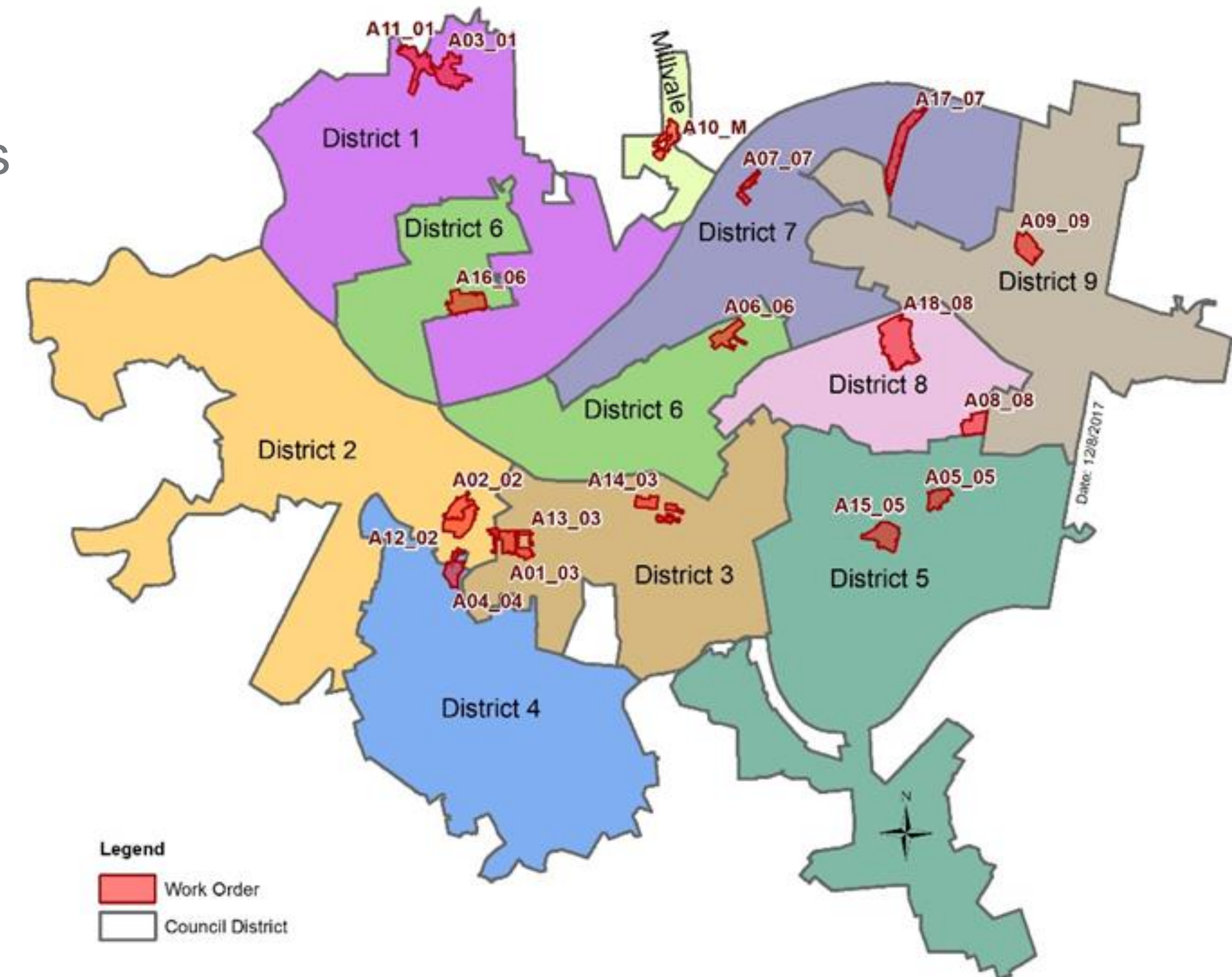
August 21, 2018

Major Policy Changes

- Change in state law allows PWSA to perform lead service line replacements (LSLRs) on private property
- To avoid partial LSLRs and meet state mandates, PWSA will replace lines on private property
- ***Property owners must opt in or out of private LSLRs – agreement included with 45-day notice letter***
- PWSA will offer private line replacements for emergency breaks
- Community environmental project will prioritize low-income homes for financial assistance for property owners who want to replace their LSLR but are not covered by the current program.
- Customers who received partial LSLRs under previous programs are eligible for private LSLR at PWSA expense
- Project cost for 2018 totals \$44 Million

Why perform replacements by neighborhood?

- Required to meet State LSLR mandate
 - Increased efficiency through neighborhood contracts
- Balanced opportunity to replace LSL throughout service area
- Develop average cost for private side LSLR
- Gauge interest in private-side replacements throughout city
- Develop framework for future private side LSLR policies
- Work with ACHD to prioritize existing work orders based on the likelihood of the presence of young children (high risk)



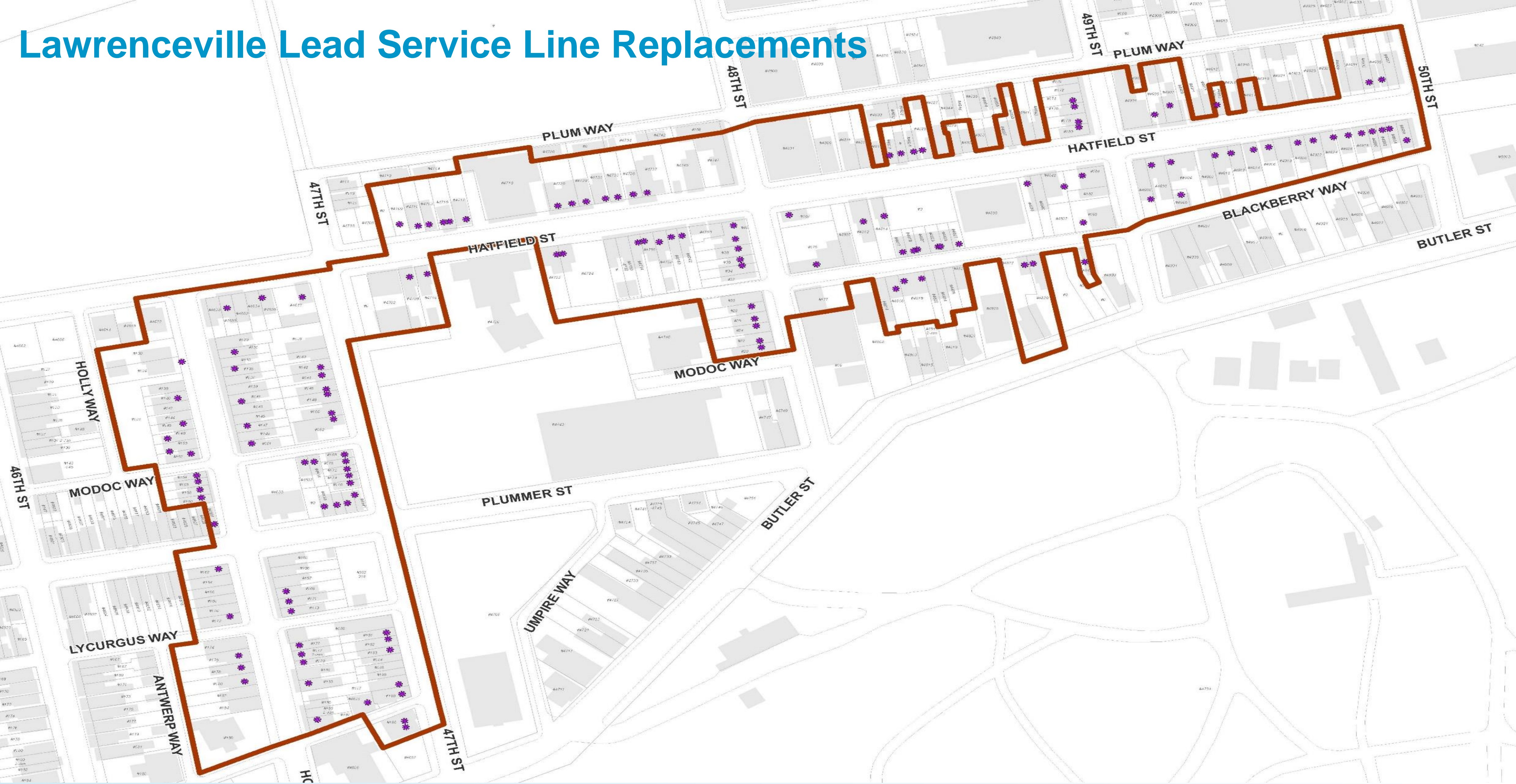
How were project areas chosen?

- Areas verified to have lead service lines using Curb Box Inspections
- Historical record data indicating concentration of lead lines
- Work orders prioritized based on highest concentration of high lead blood levels.
- Priority for areas with highest concentration of children
- Spread work out so every District is addressed

Where will private lines be replaced?

- LSLR Program contracts - Sites found via neighborhood-based on the Curb Box Inspection (CBI) program
- PWSA replaced the public lead line from July 1, 2016 – present
- Homes eligible for income/risk-based DEP program
- Homes where customers initiate private replacement at their expense (ROLL program remains active)
- TBD reimbursement amount for homes who paid for private replacement associated with PWSA planned work

Lawrenceville Lead Service Line Replacements



Customer Communications

- 45-day notice letter: Property access agreement, must be signed by owner
- Robocalls 10 days after 45 day notice sent
- Door hangers
- Property inspection appointment
- Lead Help Desk

Private Property Restoration Policy

- Contractors incentivized to use least disruptive methods
- Owner or their rep must be present during replacement
- Per the Agreement, PWSA will backfill, but not restore
- Stairs, retaining walls, decorative landscaping likely disrupted
- Owners can opt out of replacement due to disruption

LSLR Financial Assistance Program

- Private side replacements funded by \$1.8 million COA penalty
- PWSA customers at or below 250% federal poverty level eligible
- Dollar Energy Fund to serve as mandatory third party administrator
- Contractors will replace private and public LSL

For information, please call 866-762-2348

Or visit www.dollarenergy.org



Lead Help Desk Information



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